

**PREVIOUS TAB #7 (MAR23): TSA (DHS)** allegedly using NGO private labels & lists

To Whom It May Concern:

My name is [REDACTED]

I am a resident of St George, Washington County, Utah

My phone number is [REDACTED]

I was a Customer Service Agent for 15+ years for a Major Airlines.

I had to adhere to company/security policies to protect the public and flight crews

During my time at the job I had to clear passengers to fly when tagged on the Homeland Security No Fly List

The policy for this was to call a designated number which was my understanding the FBI/Homeland Security), to answer questions such as names, spelling, aliases, gender, addresses, etc.

I was on duty at the ticket counter and a passenger was checking in that needed to be cleared from the Homeland Security no fly list. So I called the number that was provided for this security protocol, additionally a supervisor was present.

The Homeland Security agent on the phone asked for , name, aliases, addresses etc... of passenger. After answering these questions the Homeland Agent paused and stated "hold on while I check on the SPLC list".

I later asked my husband if he knew who SPLC was because I did not recognize who they were with the FBI or homeland security. He knew who they were Southern Poverty Law Center, and asked where I heard about them? I told him while I was clearing a passenger on the No Fly List the agent mentioned the SPLC list.

I am very concerned that a non governmental organization is influencing of the Homeland Security No Fly List now that the Weaponization of the Federal Government is being investigated and I was part of the clearing of citizens from this list. We were, as customer service agents used for a labeling of citizens for the government/FBI/Homeland security. How deep is the SPLC involved in our security and the labeling of certain citizens and companies as Extreme or Domestic Terrorism?